

MuleSoft Health Check

An assessment of your MuleSoft platform to improve performance, governance, scalability, and AI readiness.

Like every technology platform, integration platforms don't stay static for long. As they grow organically, technical debt accumulates, governance drifts, and operational risks begin to surface. Without a clear benchmark for best practice, organisations can experience reduced performance, rising costs, security gaps, and limited API reuse.

Common MuleSoft risks we see

1. Inconsistent or low-quality API specifications
2. DevOps and security not aligned to best practices
3. API implementations not aligned to API-led architecture, limiting reuse
4. Unsupported runtime versions
5. Little to no automated testing (MUnit)
6. Sensitive data stored in plain text instead of secure vaults
7. Inconsistent API documentation and Exchange assets
8. Inefficient design leading to license overages and waste, costing the business thousands of dollars
9. APIs and governance not ready to securely support AI initiatives, automation or agents.

Adaptiv's Approach

Adaptiv's MuleSoft Health Check provides an independent assessment of your platform across architecture, governance, security, DevOps and operational maturity. Our certified MuleSoft specialists identify technical risks, prioritise improvements, optimise platform consumption and develop a practical remediation roadmap.

Beyond improving platform health today, we help ensure your integration landscape is ready for tomorrow, strengthening the API foundations, governance and operational practices needed to accelerate digital transformation and AI adoption.

Drawing on experience across Australia and New Zealand, we apply proven MuleSoft best practices, C4E principles and lessons learned from enterprise MuleSoft implementations to maximise platform performance, scalability and long-term value.

What we assess?

Platform Specific

- ▶ Integration Architecture - API-led architecture & reusable patterns
- ▶ MuleSoft Configuration - environments, access management, & runtime configuration
- ▶ DevOps & CI/CD - pipeline maturity, deployment processes & branching strategy
- ▶ Operations & Monitoring - observability, monitoring, performance, & support capability
- ▶ Licensing - subscription / consumption review
- ▶ Documentation Quality - solution & network architecture
- ▶ AI Readiness - governance, reusable APIs & platform maturity to support AI initiatives

Application Specific

- ▶ API Governance - API specifications, lifecycle management & security policies
- ▶ Application-level Documentation
- ▶ Code Quality - testing strategy, MUnit coverage, & coding standards
- ▶ Runtime versions and connector compatibility
- ▶ Operational Monitoring - logging & alerts
- ▶ Security & Compliance - credential management & API authentication policies
- ▶ Performance & Scalability - runtime tuning, high availability & application resilience
- ▶ AI Enablement - API readiness for AI agents & MCP

AT A GLANCE

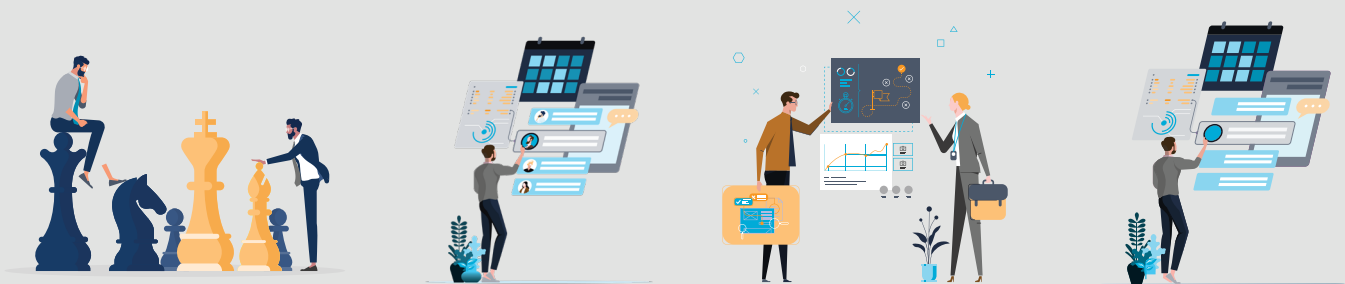
Assessment Scope	Hours	Cost (NZD)
Platform plus 3 applications	40	\$10,000
Platform plus 6 applications	80	\$20,000
Platform plus >6 applications	TBD	TBD

Deliverables:

- ▶ Current State Assessment Report
- ▶ Prioritised Findings & Recommendations
- ▶ Integration Platform & Application Remediation Plan

The 4 steps to success

Our MuleSoft architects and developers combine deep platform expertise with practical delivery experience to ensure recommendations are pragmatic, implementable, and aligned with your organisation's long-term goals. We follow a structured and collaborative approach in our assessment: 4 steps to take you from review to remediation plan.



01

REVIEW



Review: Workshops with technical and business stakeholders to understand the integration landscape

1-2 hours

02

ASSESS



Define: Technical review of your current environment - MuleSoft APIs, applications, and platform configuration

1-2 weeks

03

RECOMMEND



Plan: Improvement plan addressing architecture, governance, operation and AI readiness.

2-3 days

04

PRESENT



Present: Executive readout on findings, recommendations, and next steps

2 hours



Adaptiv provides world-class integration, consulting and execution, data & analytics & AI services.

Our expertise has helped some of the largest multinational enterprises across Australia & New Zealand seamlessly transition to cloud platforms, delivering clear and measurable value to their bottom line.

GET STARTED TODAY

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SOCIAL

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[adaptiv-integration](#)

LOCATIONS

Melbourne Auckland

Brisbane Christchurch

As a certified MuleSoft partner, Adaptiv brings unparalleled expertise in solving complex integration, data & AI challenges with MuleSoft. Our solutions are tailored to help businesses modernise legacy systems and streamline operations. With us, you gain a strategic partner focused on delivering meaningful outcomes; quickly, reliably, and at scale.

